

Infoblox is announcing the discontinuation of the NetMRI Enterprise Physical Appliance, HW-E. This appliance has been replaced by the Infoblox 1102-A appliance. The Infoblox 1102-A supports the functionality and performance specifications of the HW-E. Infoblox will continue to accept orders for the HW-E models until 11/30/10 or until current inventory of the HW-E models is exhausted, whichever occurs first. Infoblox will begin fulfilling orders for current HW-E orders with Infoblox 1102-A models instead as supplies are exhausted.

Infoblox is also announcing the End-of-Life (EOL) date for all Netcordia branded NetMRI Appliances including Enterprise Small, Enterprise Large, Enterprise 2U, Campus, Netcordia Appliance HW-EL, and Enterprise Physical Appliance, HW-E.

The EOL date is 12/31/2011 for the NetMRI Enterprise Small, Enterprise Large, and Enterprise 2U Appliances. The Last Order Date (LOD) for the NetMRI Enterprise Small, Enterprise Large, and Enterprise 2U Appliances was on or before 12/31/2008.

The EOL date is 10/31/2012 for the NetMRI Campus and Netcordia Appliance, HW-EL. The Last Order Date (LOD) for the NetMRI Campus and Netcordia Appliance, HW-EL was 10/14/2009.

The EOL date is 12/31/2013 for the NetMRI Enterprise Physical Appliance, HW-E.

The normal Infoblox policy is to provide hardware support for three years past the Last Order Date.

Replacement units provided during the support period between announcement of EOL and final EOL date may be Infoblox 1102-A or other new models. These models may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may require customers to implement network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.

During the EOL period, renewal of support/maintenance contracts is only available to customers under current support/maintenance contracts for the EOL appliances. Infoblox does not plan to generally offer or renew any support/maintenance contracts for this hardware where the support/maintenance contract termination date is past the End-Of-Life (EOL) dates listed above. If Infoblox provides any support/maintenance services for these appliances after the EOL date, Infoblox reserves the right to charge an additional fee.

If a customer has purchased a support/maintenance contract for this series of hardware which ends after the applicable EOL date, Infoblox will continue to support that customer's hardware until the expiration of their existing support contract.